



BRENDON HUNT, President

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Monday, June 20th, 2005.

Mr. Steve Klein,
Marketing Breakthroughs Inc.,
1150 Morrison Drive,
Suite 201A,
OTTAWA, ON, K2H 8S9.

Dear Steve:

I wanted to jot down this short note of our most sincere appreciation for the tremendous workshop/seminar which you arranged for our Bradley's Insurance office late last month.

Not knowing what to expect, I was thoroughly impressed with both the organization of your presentation, along with the insightful and thoughtful manner in which the message was communicated to our staff. I recall looking at my partner and saying "...it is only 9:30 am and already this has paid for itself!", as all eyes were keenly riveted upon your delivery which was extremely poignant, yet peppered with real-life examples and plenty of humorous anecdotes.

Steve, I can assure you that in the weeks that have followed our workshop, we have seen a marked positive difference in the attitude and morale of our team, which has translated into a more effective, efficient, understanding, and most of all, fun environment!

We very much appreciate your methodical and comprehensive analysis into the topics which we required to be addressed. Your research most certainly paid off in that our staff quickly realized that your seminar was not a typical "rally the troops" presentation, but rather it was specific to our individual office matters that required addressing, reinforcing our 4 core values, by someone who cared deeply about both our success, and individual team members accomplishments going forward.

Again Steve, thank you most sincerely for being a critical component in the continuing success of our team, and we very-much look forward to our next workshop with Marketing Breakthrough.

Kindest regards,

BRENDON HUNT

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